## IN THE CLAIMS

- (Currently Amended) A computer-implemented method comprising:
   validating configuration information pertaining to alert messages to be sent to a
   plurality of destinations via a plurality of notification methods, the
   configuration information being specified by [[a]] at least one user for a
   plurality of business sites;
  - storing the configuration information in a database, wherein the database associates each of the plurality of destinations with one or more of the plurality of notification methods;
  - extracting at least a subset of the configuration information from the database based on an extraction parameter identifying one of [[a]] the plurality of business sites; and
  - generating a text-based configuration file containing the extracted configuration information.
- (Previously Presented) The method of claim 1 wherein the configuration information includes configuration keyword information recognizable by a messaging application.
- 3. (Original) The method of claim 1 wherein the database is a relational database.
- 4. Canceled.
- 5. (Previously Presented) The method of claim 1 further comprising: configuring a messaging application using the configuration file.

- 6. (Previously Presented) The method of claim 1 further comprising periodically generating additional text-based configuration files according to a schedule.
- 7. (Previously Presented) The method of claim 1 wherein the database includes configuration information for the plurality of business sites across a plurality of networks.
- 8. (Previously Presented) The method of claim 1 wherein the configuration information is used by at least one messaging application to transmit the alert messages to the plurality of destinations.
- 9. (Original) The method of claim 1 wherein the configuration information includes a contact.
- 10. (Previously Presented) The method of claim 1 wherein the configuration information includes a contact notification method.
- 11. (Original) The method of claim 1 wherein the configuration information includes a method type.
- 12. (Original) The method of claim 1 wherein the configuration information includes a contact group.
- 13. (Original) The method of claim 1 wherein the configuration information includes a contact group member.

- 14. (Original) The method of claim 1 wherein the configuration information includes a schedule.
- 15. (Previously Presented) The method of claim 1 wherein the configuration information includes a strategy.
- 16. (Original) The method of claim 1 wherein the configuration information includes a pager type.
- 17. (Previously Presented) The method of claim 1 further comprising: creating at least one include file for a plurality of sections within the configuration file.
- 18. (Original) The method of claim 1 further comprising: compiling the configuration file into a compiled file at a later time.
- 19. (Previously Presented) The method of claim 1 further comprising: updating the configuration information stored in the database through a portal.
- 20. (Previously Presented) The method of claim 1 wherein the extracting is performed over a secure communication pathway.
- 21. (Currently Amended) A machine-readable medium that provides instructions, which when executed by a processor, cause said processor to perform a method comprising:
  - validating configuration information pertaining to alert messages to be sent to a plurality of destinations via a plurality of notification methods, the

configuration information being specified by [[a]] at least one user for a plurality of business sites;

storing the configuration information in a database, wherein the database associates each of the plurality of destinations with one or more of the plurality of notification methods;

extracting at least a subset of the configuration information from the database based on an extraction parameter identifying one of [[a]] the plurality of business sites; and

generating at least one text-based configuration file containing the extracted configuration information.

- 22. (Previously Presented) The machine-readable medium of claim 21, wherein the configuration information includes configuration keyword information recognizable by a messaging application.
- 23. (Previously Presented) The machine-readable medium of claim 21, wherein the database is a relational database.
- 24. Canceled.
- 25. (Previously Presented) The machine-readable medium of claim 21, wherein the method further comprises configuring a messaging application using the configuration file.
- 26. (Previously Presented) The machine-readable medium of claim 21, wherein the generating of the text-based configuration file is performed periodically according to a schedule.

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- (Previously Presented) The machine-readable medium of claim 21, wherein the 27. database includes configuration information for the plurality of business sites across a plurality of networks.
- 28. (Previously Presented) The machine-readable medium of claim 21, wherein the configuration information is used by at least one messaging application to transmit the alert messages to the plurality of destinations.
- (Previously Presented) The machine-readable medium of claim 21, wherein the 29. configuration information includes a set of one or more contacts, contact notification methods, method types, contact groups, contact group members, schedules, strategies, and pager type.
- (Previously Presented) The machine-readable medium of claim 21, wherein the 30. method further comprises: creating at least one include file for a plurality of sections within the configuration file.
- (Previously Presented) The machine-readable medium of claim 21, wherein the 31. method further comprises: compiling the configuration file into a compiled file at a later time.
- (Previously Presented) The machine-readable medium of claim 21, wherein the 32. method further comprises: updating the configuration information stored in the database through a portal.

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- 33. (Previously Presented) The machine-readable medium of claim 21, wherein the receiving is performed over a secure communication pathway.
- 34. (Currently Amended) An apparatus comprising:
  - a database to store configuration information pertaining to alert messages to be sent to a plurality of destinations via a plurality of notification methods, the configuration information being specified by [[a]] at least one user for a plurality of business sites, the database associating each of the plurality of destinations with one or more of the plurality of notification methods; and
  - a configuration generator to validate the configuration information to be saved in the database, to extract at least a subset of the configuration information over a communication pathway from the database based on an extraction parameter identifying one of [[a]] the plurality of business sites, and to generate at least one text-based configuration file including the extracted configuration information.
- 35. (Previously Presented) The apparatus of claim 34, further comprising: a portal to provide access to a user to update the configuration information.
- 36. (Previously Presented) The apparatus of claim 34, wherein the configuration information includes configuration keyword information recognizable by a messaging application.
- 37. (Previously Presented) The apparatus of claim 34, wherein the configuration information includes a set of one or more contacts, contact notification methods,

method types, contact groups, contact group members, schedules, strategies, and pager type.

- 38. (Previously Presented) The apparatus of claim 34, wherein the database is a relational database.
- 39. Canceled.
- 40. (Previously Presented) The apparatus of claim 34, further comprising: a compiler to generate a binary configuration file after generation of the configuration file.
- 41. (Previously Presented) The apparatus of claim 40, wherein the generation of the binary configuration file is executed from a scheduling tool.
- 42. (Previously Presented) The apparatus of claim 41, wherein the scheduling tool is at least one from a group consisting of a windows scheduler or a unix cron.
- 43. (Previously Presented) The apparatus of claim 34, wherein the configuration generator is further to generate at least one include file for a plurality of sections within the configuration file.
- 44. (Previously Presented) The apparatus of claim 34, wherein the communication pathway is a secure communication pathway.
- 45. (Currently Amended) An apparatus comprising:

- a storage device having a database to store configuration information pertaining to alert messages to be sent to a plurality of destinations via a plurality of notification methods, the configuration information being specified by

  [[a]] at least one user for a plurality of business sites, the database associating each of the plurality of destinations with one or more of the plurality of notification methods; and
- a processor coupled with the storage device over a communications pathway, the processor to validate the configuration information to be saved in [[a]] the database, to extract at least a subset of the configuration information from the database based on an extraction parameter identifying one of [[a]] the plurality of business sites, and to generate at least one text-based configuration file including the extracted configuration information.
- 46. (Previously Presented) The apparatus of claim 45, wherein the configuration information includes configuration keyword information recognizable by a messaging application.
- 47. (Previously Presented) The apparatus of claim 45, wherein the configuration information includes a set of one or more contacts, contact notification methods, contact groups, schedules, strategies, and pager type.
- 48. (Previously Presented) The apparatus of claim 45, wherein the storage device is a relational database.
- 49. Canceled.
- 50. (Previously Presented) The apparatus of claim 45, further comprising:

- a compiler to generate a binary configuration file after generation of the configuration file.
- 51. (Previously Presented) The apparatus of claim 50, wherein the generation of the binary configuration file is executed from a scheduling tool.
- 52. (Previously Presented) The apparatus of claim 51, wherein the scheduling tool is one from a group consisting of a windows scheduler or a unix cron.
- 53. (Previously Presented) The apparatus of claim 45, wherein the processor is further to generate at least one include file for a plurality of sections within the configuration file.
- 54. (Previously Presented) The apparatus of claim 45, wherein the communication pathway is a secure communications pathway.

55-56. (Not Entered)

- 57. (Previously Presented) The method of claim 7 wherein the configuration information extracted from the database is specific to one of the plurality of business sites.
- 58. (Previously Presented) The method of claim 1 wherein validating configuration information comprises:
  performing at least one of a referential check, a value validation check and a typographical error check.